

Privacy Policy

David Osborne Transport Services Ltd takes your privacy very seriously therefore we urge to read this policy very carefully because it contains important information about on:

who we are,
how and why we collect,
store, use and share personal information,
your rights in relation to your personal information, and
how to contact us and supervisory authorities in the event that you have a complaint.

Who we are:

David Osborne Transport Services Ltd

Is a Limited Company registered in England under company number 09365570

Registered address: 24 Elm Tree Close, Stalybridge, Cheshire SK15 2HF.

Main trading address: 24 Elm Tree Close, Stalybridge, Cheshire SK15 2HF.

VAT number: 209 7258 92.

Data Protection Officer: David Osborne (Company Director)

Email address: dotsltd2015@gmail.com

Telephone number: 0771 314 8431

Postal address: 24 Elm Tree Close, Stalybridge, Cheshire SK15 2HF

David Osborne Transport Services Ltd ('we' or 'us') collect, use and are responsible for certain personal information about you. When we do so we are regulated under the General Data protection Regulations which apply across the European Union (including the United Kingdom) and we are responsible as 'controller' of that personal information for the purposes of those laws.

The personal information we collect and use

a) Personal information from other source

We may receive information about you from other sources. This information includes:

E.g. Credit References

We will add this information to the information we hold about you for the following purposes:

E.g. To check customers credit worthiness.

b) Personal information you provide about third parties

If you give us information about another person, you confirm that the other person has appointed you to act on their behalf and agreed that you: shall consent on their behalf to the processing of their personal data;

shall receive any data protection notices on their behalf; and

shall consent on their behalf to the transfer of their personal data abroad.

c) Monitoring and recording communications

We may monitor communications such as emails and telephone calls for the following purposes:

E.g Quality assurance; fraud prevention: training and compliance.

How we use your personal information

We collect information about our users for the following purposes:

E.g. Identify you and any accounts you hold with us.

Who your information may be shared with

We may share your information with:

Law enforcement agencies in connection with any investigation to help prevent unlawful activity

We will not share your personal information with any other 3rd parties.

Marketing

We would like to send you information about products, services, offers, competitions and our business which may be of interest to you. Such information could be sent by post, email, telephone, text message or automated call.

We will ask whether you would like us to send you marketing messages on the first occasion that you provide any relevant contact information (i.e. on purchase, signing up to a newsletter, entering a competition etc). If you do opt in to receive such marketing from us you can opt out at any time (see 'What rights do you have?' below for further information). If you have any queries about how to opt out, or if you are receiving messages you do not want you can contact us using the details provided below.

Whether personal information has to be provided by you, and if so why

No personal information has to be provided by you to us at any time.

How long your personal information will be kept

We will hold your personal information for the following periods:

E.g. Company name and address for six years to comply with UK tax law.

These periods are no longer than necessary in each case.

Reasons we can collect and use your personal information

We rely on the following as the lawful basis on which we collect and use your personal information:

Consequence of our use of your personal information

The consequence to you of our use of your personal information is:

We will occasionally send promotional emails and post promoting our service to you.

Keeping your information secure

We have appropriate security measures in place to prevent personal information from being accidentally lost, or used or accessed in an unauthorised way. We limit access to your personal information to those who have a genuine business need to know it. Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality.

We will also use technological and organisation measures to keep your information secure. These measures may include the following examples:

User accounts are controlled by secure passwords and this data is not shared with any other person or company.

We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

Indeed, while we will use all reasonable efforts to secure your personal data. If you have any particular concerns about your information, please contact us using the details below.

Transfers of your information out of the EEA

We will not transfer your personal information outside of the EEA at an time.

What rights do you have?

Under the General Data Protection Regulation you have a number of important rights free of charge. In summary, those include rights to:

Fair processing of information and transparency over how we use your personal information
access to your personal information and to certain other supplementary information that this
Privacy Notice is already designed to address:

Require us to correct any mistakes in your information which we hold.

Require the erasure of personal information concerning you in certain situations.

Receive the personal information concerning you which you have provided to us, in a structured, commonly used and machine-readable format and have the right to transmit those data to a third party in certain situations.

Object at any time to processing of personal information concerning you for direct marketing.

Object to decisions being taken by automated means which produce legal effects concerning you or similarly significantly affect you.

Object in certain other situations to our continued processing of your personal information

otherwise restrict our processing of your personal information in certain circumstances

claim compensation for damages caused by our breach of any data protection laws

For further information on each of those rights, including the circumstances in which they apply, see the Guidance from the UK Information Commissioner's Office (ICO) on individual's rights under the General Data Protection Regulations

(<http://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/>)

If you would like to exercise any of these rights please:

email, call or write to us

let us have enough information to identify you

let us have proof of your identity (a copy of your driving license, passport or a recent credit card/utility bill)

let us know the information to which your request relates

In the future we may have other methods to unsubscribe (opt-out) from any direct marketing (other than by written request)

including for example, unsubscribe buttons or web links, once a website for David Osborne Transport Services Ltd becomes available. If such are offered, please note that there may be some period after selecting to unsubscribe in which marketing may still be received while your request is being processed.

Do you need extra help?

If you would like this policy in another format (for example: audio, large print, braille) please contact us using the details below.

How to complain

We hope that we can resolve any query or concern you raise about our use of your information.

The General Data Protection Regulation also gives you right to lodge a complaint with a supervisory authority, in particular in the European Union (or European Economic Area) state where you work, normally live or where any alleged infringement of data protection laws occurred. The supervisory authority in the UK is the Information Commissioner who may be contacted at <https://ico.org.uk/concerns/> or telephone: 0303 123 1113.

Changes to the privacy policy

This privacy policy was published on 25/05/18

We may change this privacy policy from time to time. You should check this policy occasionally to ensure you are aware of the most recent version that will apply each time you access this website. We will also attempt to notify users of any changes :

By email if you have opted to receive these.

Contacting us

If you have any questions about this policy or the information we hold about you, please contact us by:

e-mail: dotsltd2015@gmail.com

post: David Osborne Transport Services Ltd

24 Elm Tree Close,

Stalybridge,

Cheshire,

SK15 2HF